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## What is Smishing?

Smishing (a combination of the words SMS and Phishing) is the attempt by fraudsters to acquire personal, financial or security information by text message.

## How does it Work?

The SMS will typically ask you to click on a link or call a phone number in order to 'verify', 'update' or 'reactivate' your account. But... the link leads to a bogus website and the phone number leads to a fraudster pretending to be the legitimate company or Bank.

## How can you save yourself from Smishing SMS?

- Don't click on links, attachments or images that you receive in unsolicited text messages without verifying the sender.
- Don't be rushed. Take your time and make the appropriate checks before responding.
- Never respond to a text message that requests your PIN or your online banking password or any other security credentials.
- If you think you might have responded to a Smishing SMS and provided your bank details, contact your bank immediately.





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